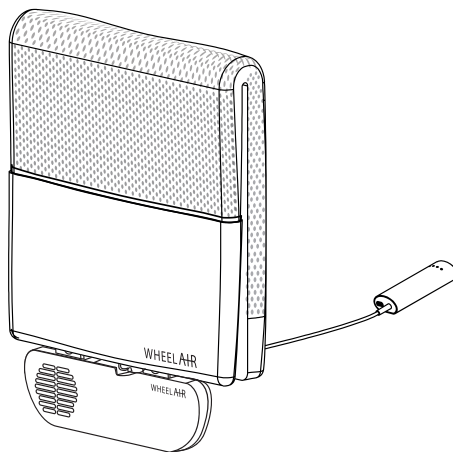


# WHEELAIR<sup>®</sup>

Be cool, stay cool

## USER MANUAL



## IMPORTANT PRODUCT INFORMATION

PLEASE READ AND STORE FOR FUTURE REFERENCE



GENERAL.....	P4
COMPANY DETAILS.....	P5-6
YOUR SUPPLIER.....	P7
wheelAIR® - IN DETAIL.....	P8-9
PRODUCT SPECIFICATIONS.....	P10
RECYCLING.....	P11
HOW TO INSTALL YOUR wheelAIR® .....	P12-15
HOW TO USE YOUR wheelAIR® .....	P16
HOW TO CHARGE YOUR wheelAIR® .....	P17-18
HOW TO CLEAN YOUR wheelAIR.....	P19-20
WARNINGS.....	P21-24
WARRANTY.....	P26

## GENERAL

This manual contains information to properly install and care for your wheelAIR® cooling backrest cushion.

**WARNING: This manual must not be removed from packaging until it is delivered to the end user. It encloses vital instructions that must be available to the user or caregiver.**

SUPPLIER: This manual must accompany the product on sale – ensure the consumer receives and understands the information enclosed.

USER/CARE-GIVER: We recommend you read this manual thoroughly and keep it safe for future referencing.

## **COMPANY DETAILS**

Thank you for choosing wheelAIR®!

### **Mission**

Our mission is to help improve wheelchair user's lives by designing stylish products of the highest quality.

### **Contact**

If you need to contact us for any reason, about the function and safety of the wheelAIR® or if you do not understand this instruction manual, then please do not hesitate to get in contact with us:

wheelAIR by Staels Design LTD  
PO Box 7428  
Glasgow  
G51 9ER

+44 (0) 141 432 0425  
info@wheelair.co.uk

\*Please note: because we are a growing start-up we may move premise. Please refer to our website ([www.wheelAIR.co.uk](http://www.wheelAIR.co.uk)) for the most up-to-date address and landline number.

If you change your home address or email address, contact us and

let us know so we can inform you of any new safety information that may come to light or any further products that may be of use to you in the future.

## **YOUR SUPPLIER**

Your carefully picked supplier has been educated on wheelAIR® products and can answer the majority of questions that may arise regarding safety, use and upkeep. For your own reference, fill in the following:

Supplier:

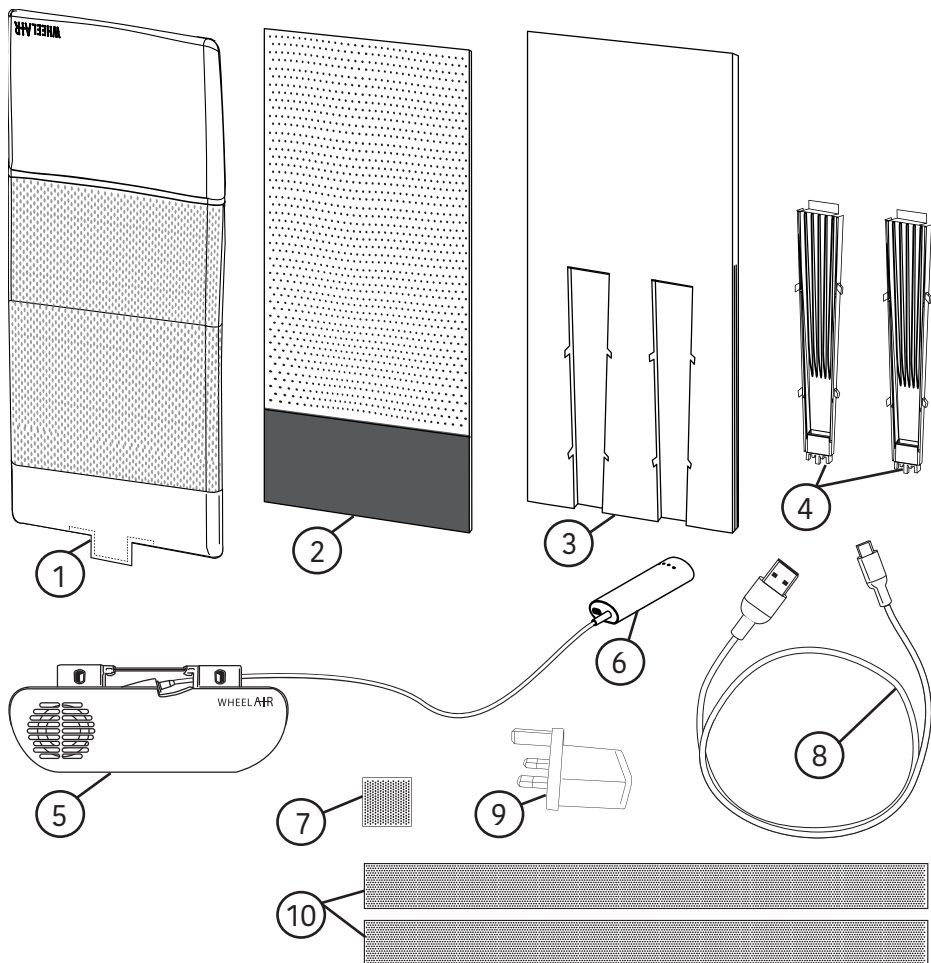
Address:

Telephone:

Serial number:

Date purchased:

If you have bought the wheelAIR® directly on [www.wheelAIR.co.uk](http://www.wheelAIR.co.uk) or from one of our trade partners then please get in touch using the contact details on page 4.





## **wheelAIR® – IN DETAIL**

The wheelAIR® is a wheelchair accessory designed to improve user comfort and reduce core temperature by blowing air onto the user's back, using battery powered fan technology. Not only this, it offers extra support through its uniquely designed foam structure.

wheelAIR® is designed to help users maximise function and remain in their chair for longer periods without the usual discomfort of heat build-up and moisture.

The wheelAIR® has four levels of cooling, with up to a minimum of 16 hours of battery life and is easily recharged using a USB port found in the remote. We pride ourselves on it being lightweight and simple in design, making the wheelAIR® very user friendly.

- |                   |                        |
|-------------------|------------------------|
| 1. Outer cover    | 6. Remote              |
| 2. Inner cover    | 7. Velcro patch        |
| 3. Foam cushion   | 8. USB cable           |
| 4. Flexi channels | 9. Charger             |
| 5. Fan box        | 10. Loop velcro strips |

## **PRODUCT SPECIFICATIONS**

### **Size**

290mm, 330mm, 360mm or 400mm width by 740mm height.  
11 inches, 13 inches, 14 inches or 16 inches width by 29 inches height.

### **Weight**

Fan box + remote: 450g

Cushion: between 750g and 860g depending on size

### **Materials**

Outer cover: faux leather – 100% PU + 100% Rayon, spacer mesh – 100% polyester.

Inner cover: spacer mesh & strip – 100% polyester.

Cushion: foam + synthetic rubber channels.

Max user weight: 300 lbs (136 kg).

The wheelAIR® is transit approved.

## RECYCLING INFO

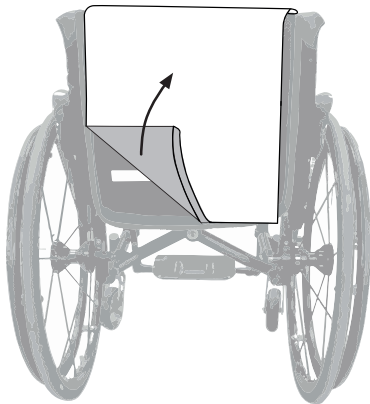
Contains no natural rubber.  
Contains no animal leather.

Sustainability and quality are some of our core values, which translates into the materials we use. wheelAIR® parts can be replaced individually by us or our service providers so that we minimise waste at all levels of the product's lifespan.

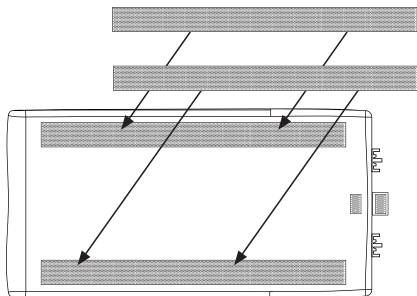
If you do decide to dispose of the wheelAIR®, then it should not be thrown away with regular household waste. Please recycle this product by taking it to an approved collection or recycling point. By doing so you are helping conserve finite natural resources and protecting the environment.

## HOW TO INSTALL YOUR wheelAIR®

The wheelAIR® can be assembled onto manual wheelchairs with a frame height of between 300mm – 450mm and a frame width of between 320mm – 480mm depending on your brand of wheelchair. wheelAIR® is available in four different widths: 290mm, 330mm, 360mm, 400mm and installed easily by following these instructions:

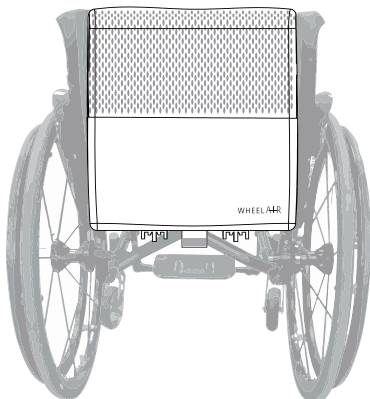


1. Remove the current backrest from your wheelchair, this should be easily removed from Velcro fastener strips beneath. Leave the suspension support structure attached to your wheelchair.



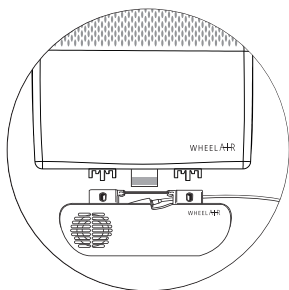
2. Determine whether your wheelchair support structure has hook or loop Velcro and add the loop Velcro strips to the wheelAIR® backrest cushion if necessary.

**Please note:** step 5, 6 and 7 can be performed before attaching the cushion to the wheelchair (step 3) if preferred.

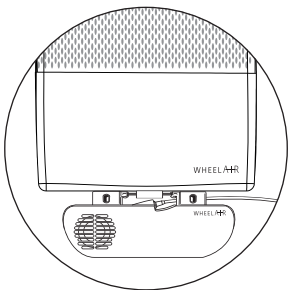


3. Attach the backrest cushion by first sticking the front part of the wheelAIR® to the front of the support structure, followed by the back.

4. Also ensure that the wheelAIR® logo is on the back side and that the vent openings are aligned just below your seat. The wheelAIR® backrest cushion should now be securely attached to your wheelchair.

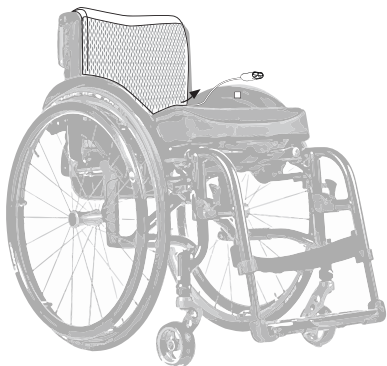


5. Peel off the Velcro fastener strip on the bottom of the wheelAIR® backrest cushion and feed through the top of the fan box.



6. Take the fan box and align the two openings with the two channel endings in the backrest cushion and click into place. The wheelAIR® logo should be visible to you.

7. Fasten the Velcro on the bottom of the wheelAIR® backrest cushion. This ensures extra protection. Make sure nothing covers the fan box vents as this will prevent the flow of air from functioning effectively.

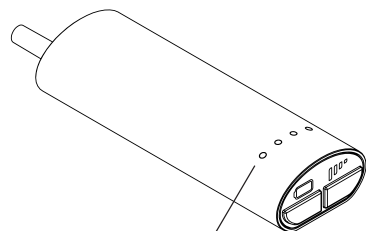


8. Feed the remote through the gap your wheelchair between the backrest and seat cushion on the side that suits you best (we recommend the right side).

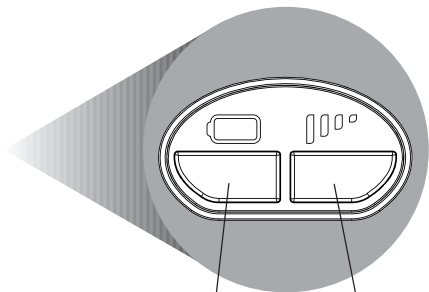
9. Secure one side of the small self-sticking Velcro fastener patch on the side of your wheelchair where you desire the remote to sit. Then stick the other side of the Velcro patch onto the remote. The remote will now stick to the desired location on your chair for safe and handy future use.

10. You can now use your wheelAIR® and alter the intensity of the air flow by using the remote.

## HOW TO USE YOUR wheelAIR®

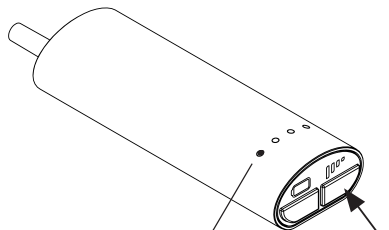


LEDs indicate fan speed/  
battery level



Battery level

Fan control



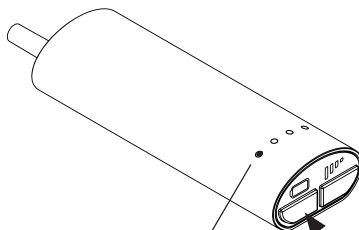
Press to turn on, alter airflow  
and turn off completely



low (white light)



high



Press to see battery level



low (blue light)

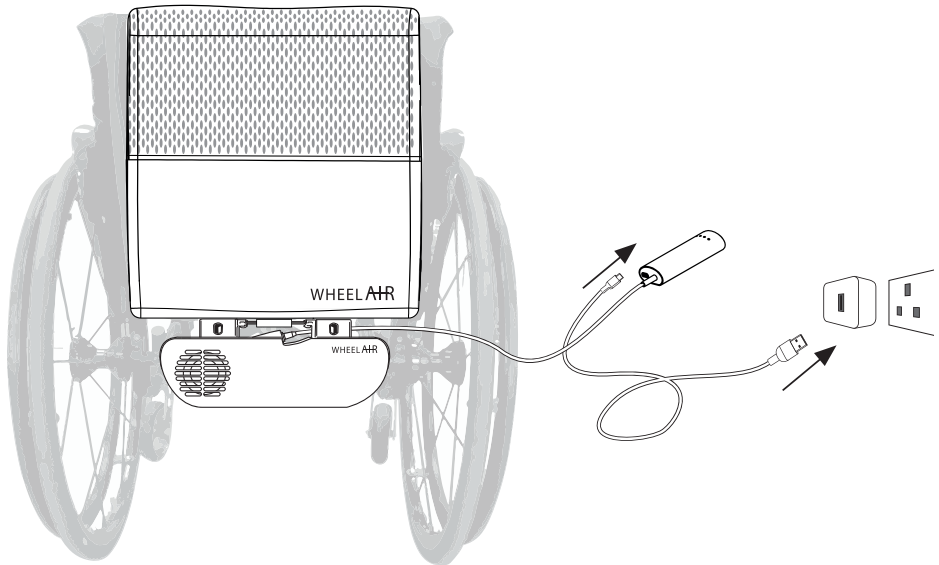


high



## HOW TO CHARGE YOUR wheelAIR®

Fully charge your battery prior to first use. Simply plug the cable into the USB charger, plug the USB into the slot in your remote handset and then plug the USB charger into the electrical wall socket. The fan box can be taken off or left on the wheelAIR® to charge it.



Charging is taking place when the LEDs are pulsing blue.

The level of charge is indicated by how many LEDs are pulsing. One bar indicates 0 - 25% charged, two indicates 25% - 50% charged and three indicates 50 - 75% charged. Charging is complete when all LEDs are lit blue.

When not connected to wall socket, to check how charged your wheelAIR® is, simply click the battery button and the LEDs will flash blue for 2 seconds reflecting how much the wheelAIR® is charged. The LEDs will then revert back to white, indicating the air flow of the wheelAIR®. The LEDs will flash blue if the battery button is pressed even if the wheelAIR® air flow is turned off.

If the battery is dead the remote will display one solid blue LED indefinitely until it is connected to the charger. At some point, perhaps after a week or two, if left uncharged there will be no LEDs lit on the battery.

The battery takes around 12 – 14 hours to charge from 0% to 100%.

**Please note:**

The battery will not charge at the same time as using the wheelAIR®.

The wheelAIR® will automatically shut off when the battery is too low as a matter of safety. The charging cycle is 1000.

## **HOW TO CLEAN YOUR wheelAIR®**

The wheelAIR® backrest cushion is fully machine washable.

The outside cover is protected to withstand damage from urine and sweat.

For light cleaning, simply wipe the material with a damp cloth.

### **To wash the backrest cushion:**

1. Detach the fan box from the backrest cushion by unfastening the Velcro strip and unclicking the channels using force.
2. Remove the backrest cushion from the wheelchair. If required, remove the two loop Velcro fastener strips from hook Velcro on the wheelAIR®.
3. Remove the inner cover from the outer cover and follow the care label instructions attached inside. The outer cover can be washed at 40°C while the inner cover (including cushion and channels\*) can be washed at 60°C. Close all zips when washing.
4. Allow to thoroughly dry before reattaching to your wheelchair.

\*Please note: The channels might move during washing. Make sure that the channels inside the cushion are still in place and aligned post wash. Use your hand to correctly align them in the foam before placing back into the outer casing.

**WARNING:** Use of the following may cause damage to the cushion: bleach; abrasives; oil-based lotions, lanolin or phenolic-based disinfectants; ozone gas; cleaning products that contain organic solvents or petroleum, including adhesive remover, toluene, Methyl Ethyl Ketone (MEK), naphtha, acetone, dry cleaning fluid; ultraviolet light cleaning methods; caustic, automatic dishwasher detergents.

### **To wash the fan box:**

Regular wiping of the fan box and remote with a damp cloth will prevent the buildup of dirt. This can be achieved whilst the box is still attached to the cushion.

**DO NOT** immerse the fan box completely in water.

## **WARNINGS**

Staels Design Ltd would recommend that a clinician such as a doctor or occupational therapist with a background in seating determine if the wheelAIR® is appropriate for your needs.

Please do not separate this instruction manual from the wheelAIR® cushion, it contains essential information that must be available to the user.

### **USER/ CAREGIVER WARNINGS:**

1. Do not operate the wheelAIR® without first reading this manual. Then retain for future reference. If the instructions or warnings are unclear to you then contact us or your supplier before installing and operating the cushion. Failure to comply may result in injury or damage the product.
2. Be aware of any skin/ soft tissue breakdown. This can occur due to a variety of factors depending on the individual user. Check skin frequently for redness, bruising or darker areas (compared to your normal skin) – this may be indicative of the beginning of soft tissue breakdown. If this discolouration persists, immediately consult a healthcare professional.

3. Do not use the wheelAIR® with any other backrest cushion product as this could cause instability.
4. Only use the wheelAIR® as a wheelchair backrest cushion as illuminated in this instruction manual. Use in other contexts cannot guarantee product safety.

### **DEALER/ TECHNICIAN WARNINGS:**

Do not operate or service the wheelAIR® without reading this manual. If you have any questions regarding the instructions or warnings or are unclear, then contact the wheelAIR® team before showcasing/ operating the wheelAIR®. Failure to comply may result in injury to you or damage to the product.

### **GENERAL WARNINGS:**

1. **TEMPERATURE RANGE:** Use the wheelAIR® cushion when it is adjusted to room temperature. Never store your wheelAIR® in conditions of extreme heat or cold. The device uses ambient air so regulate the setting accordingly to avoid becoming too cold. If you or the user starts showing signs of hypothermia then please seek medical attention.

2. FAN BOX: Be careful with the fan box, the fans are fragile and can break.

a) FANS: The fans have an inbuilt mechanism that shuts them down if they become too hot, so there is little danger of the fan box overheating. However, please refrain from covering them.

b) BATTERY: The battery is water-resistant however do not fully submerge.

c) BATTERY DISPOSAL: Please refer to the disposal and recycling information earlier in this manual for instructions on how to dispose of the wheelAIR® unit battery.

3. CUSHION COVER: Check regularly for any punctures or rips in the cushion fabric. Please note, punctures are not covered in the warranty.

4. VELCRO STRIP: If you have secured your small Velcro strip on the outside of your chair frame, please ensure it remains securely fastened to the chair at all times - if it comes loose the remote could become entangled in your wheelchair wheels.

5. REPLACEMENT PARTS: Please refrain from using anything but wheelAIR® replacement parts, do not attempt to repair yourself. If

you do so you will not be eligible for warranty. If the fan box has been opened, you are no longer eligible for warranty.



## **WARRANTY**

Apart from general wear and tear, we warrant the wheelAIR® against specific defects for one year from the date of the original user's purchase. Our warranty currently extends to the UK. To qualify for warranty, the wheelAIR® must have its original serial number tag and you must have your original receipt of purchase. We will send you a pre-paid packaging slip to return your wheelAIR® to us.

Warranties are not transferrable.

We do not warrant damage caused by poor treatment, accident, misuse or from improper installation or any exterior modification. We do not warrant if the fan box has been opened or dropped/ smashed. We do not warrant use in commercial activities, hire, reward or rental. We do not warrant if you simply change your mind after a 14 day return period.

However, we do service our products for a fee if there has been wear and tear or it has passed the 1 year warranty period. Claims can be made using contact information provided on page 4. We do not pay for postage in this instance.

Only express warranties will be accepted – other warranties including implied warranties of merchantability and warranties of fitness for particular purpose are not accepted. The only express warranties that

are accepted are to repair or replacement of the goods. No damages for breach of any warranty include any consequential damages or exceed the cost of non-conforming goods sold.

## **CONSUMER NOTICE:**

1. This warranty replaces other warranties (written or oral, express or implied, including a warranty of merchantability, or fitness for a particular purpose) if allowed by law.
2. This warranty gives you certain legal rights. You may also have other rights that are local to you.

Record your serial number here for future reference:

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Thank you for choosing the wheelAIR®! We strive to provide high quality and functional products that never compromise on style.

Staels Design LTD, PO Box 7428, Glasgow, G51 9ER

[www.wheelAIR.co.uk](http://www.wheelAIR.co.uk)

2017

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Staels Design LTD has a policy of continual product improvement and may use their right to amend this document at any time. A current version of this document is available at [www.wheelAIR.co.uk](http://www.wheelAIR.co.uk).

